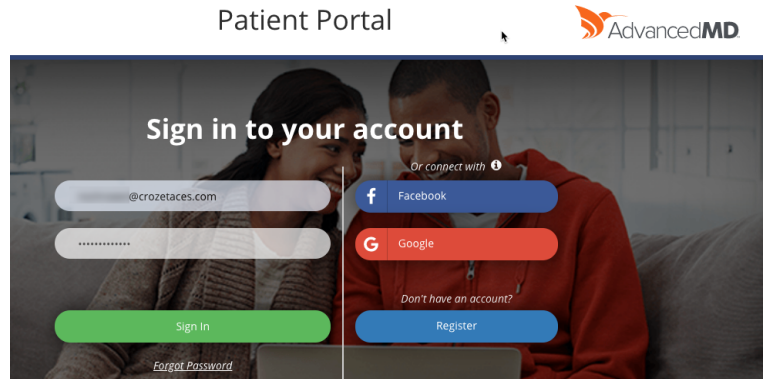
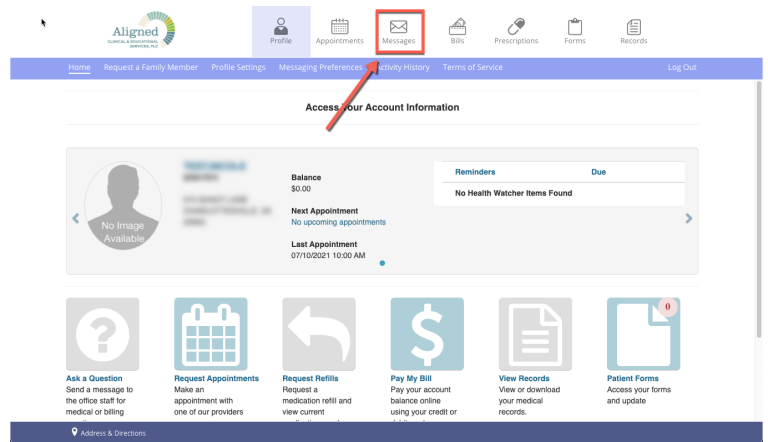


How to Send a Message to Your Provider Through the Patient Portal

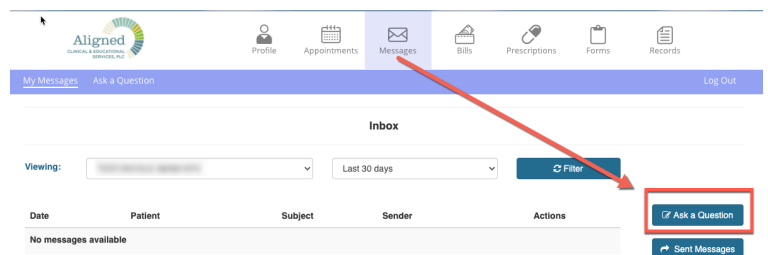
- 1 Go to <https://patientportal.advancedmd.com/131152/account/login> and sign into the patient portal



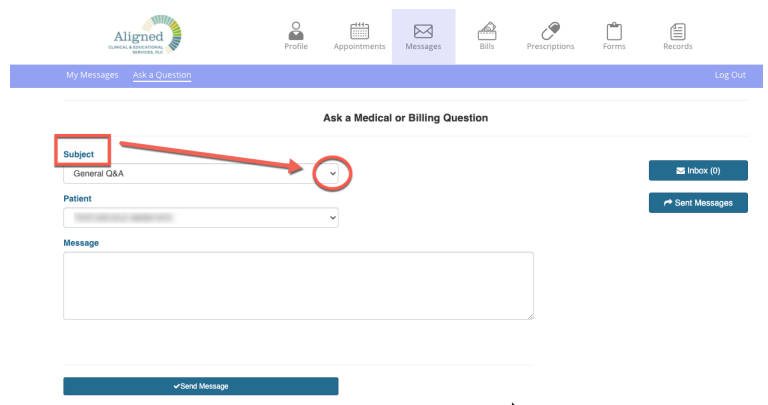
- 2 From your profile page click on the Messages icon



- 3 On the Messages page click ASK A QUESTION

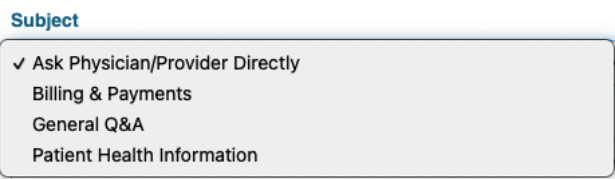


- 4 Under the SUBJECT heading click the downward arrow to see options.

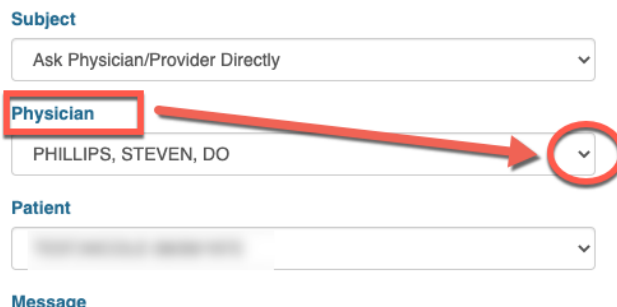


How to Send a Message to Your Provider Through the Patient Portal

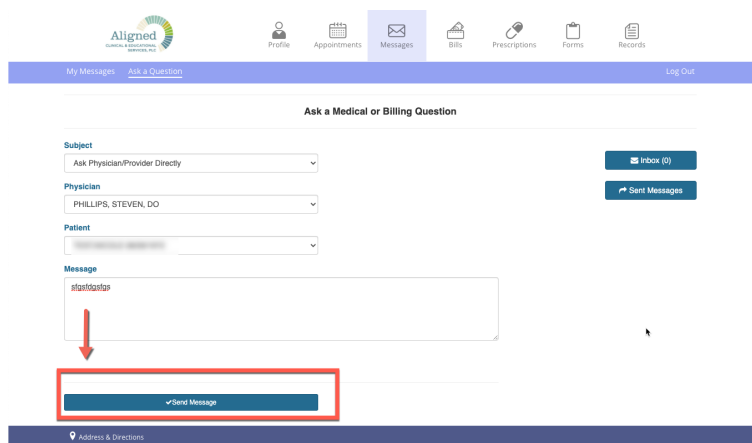
- 5 Click ASK PHYSICIAN / PROVIDER DIRECTLY



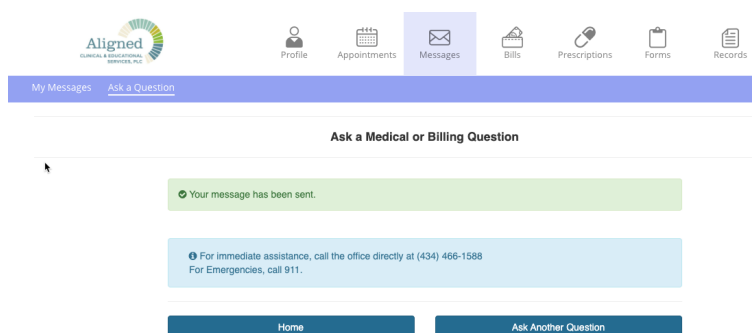
- 6 Under the PHYSICIAN heading click the downward arrow to see options. Choose your provider.



- 7 Write your message then click SEND MESSAGE

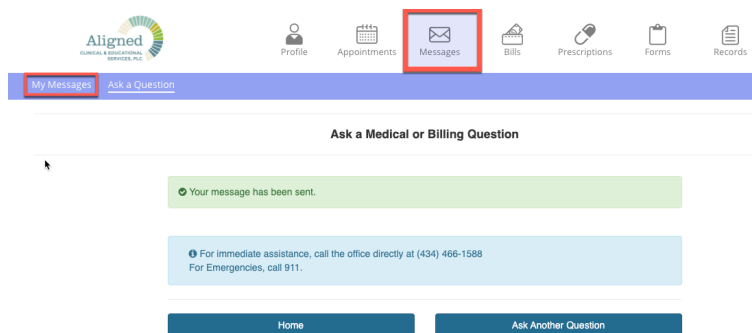


- 8 You will see a confirmation once your message has been sent.

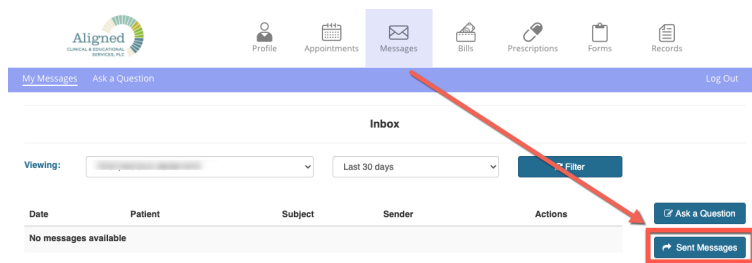


How to Send a Message to Your Provider Through the Patient Portal

- 9 To view your sent message either click on MY MESSAGES or click on the MESSAGES icon.



- 10 Click on SENT MESSAGES



- 11 When the provider replies, you will see a new message in your INBOX. Click on the INBOX button, or MESSAGES icon to see it.

